

STABLE STABLE

GREEN

Stable and Reliable Solution



EP2C621D8 EP2C621D8-16R

User Manual



English

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

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The Lithium battery adopted on this motherboard contains Perchlorate, a toxic substance controlled in Perchlorate Best Management Practices (BMP) regulations passed by the California Legislature. When you discard the Lithium battery in California, USA, please follow the related regulations in advance.

"Perchlorate Material-special handling may apply, see <u>www.dtsc.ca.gov/hazardouswaste/</u> <u>perchlorate</u>"

ASRock Rack's Website: www.ASRockRack.com

Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, you're welcome to visit ASRock Rack's website at www.ASRockRack.com; or you may contact your dealer for further information.

ASRock Rack Incorporation

6F., No.37, Sec. 2, Jhongyang S. Rd., Beitou District,

Taipei City 112, Taiwan (R.O.C.)

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Chapter 1 Introduction

Thank you for purchasing ASRock Rack *EP2C621D8 / EP2C621D8-16R* motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.

In this manual, chapter 1 and 2 contains introduction of the motherboard and stepby-step guide to the hardware installation. Chapter 3 and 4 contains the configuration guide to BIOS setup and information of the Support CD.

> Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on ASRock Rack website without further notice. You may find the latest memory and CPU support lists on ASRock Rack website as well. ASRock Rack's Website: <u>www.ASRockRack.com</u>

If you require technical support related to this motherboard, please visit our website for specific information about the model you are using. <u>http://www.asrockrack.com/support/</u>

1.1 Package Contents

- ASRock Rack EP2C621D8 / EP2C621D8-16R Motherboard (CEB Form Factor: 12.0-in x 10.5-in, 30.5 cm x 26.67 cm)
- 1 x Screw for M.2 Socket
- 2 x CPU Fabric Carriers
- 1 x I/O Shield
- 1 x SATA3 Cable (60cm)
- 1 x MINISAS Cable (12G) 60cm
- Quick Installation Guide



If any items are missing or appear damaged, contact your authorized dealer.

1.2 Specifications

EP2C621D8/ EP2	C631D9 16D			
MB Physical Status				
Form Factor	CEB			
Dimension	12" x 10.5" (30.5 cm x 26.67 cm)			
Processor System				
CPU	Intel® Xeon® Scalable Processors (Max. 165W)			
Socket	Dual Socket P, LGA3647 (Square)			
Chipset	Intel® C621			
System Memory				
Capacity	8 DDR4 DIMM slots			
Туре	- 4 Channel memory technology			
	- Support DDR4 2666/2400 RDIMM and LRDIMM			
DIMM Size	- RDIMM: 32GB, 16GB, 8GB, 4GB			
	- LRDIMM: 64GB, 32GB			
DIMM	- RDIMM: 2666/2400/2133 MHz			
Frequency	- LRDIMM: 2666/2400/2133 MHz			
Voltage	1.2V			
Expansion Slot				
PCIe 3.0 x16	- Slot2			
	- Slot3			
	- Slot5			
PCIe 3.0 x8	- Slot6			
Storage				
SATA Controller	EP2C621D8 / EP2C621D8-16R:			
	Intel [®] C621:			
	8 x SATA3 (2 x miniSAS-HD) + 1 x SATA DOM port + 1 x M.2			
	port; SATA3 and M.2 support RAID 0, 1, 5, 10			
Additional	EP2C621D8-16R:			
Storage	Broadcom SAS3616W:			
Controller	16 x SATA/SAS (4 x miniSAS-HD x 4) or 4 x NVME (4x			
Controller	miniSAS-HD x1)			
Ethernet				
Interface	Gigabit LAN 1000 Mbps			
LAN Controller	2 x RJ45 by Marvell 88E1543 for 2 ports GbE			
Management				
BMC Controller	ASPEED AST2500			
IPMI Dedicated	1 x Realtek RTL8211E for dedicated management GLAN			
LAN				
Features	Watch Dog			
	NMI			
	11111			

Graphics	
Controller	ASPEED AST2500
VRAM	DDR4 16MB
Rear Panel I/O	·
VGA Port	1 x D-Sub
USB 3.0 Port	2
LAN Port	- 2 + 1 x RJ45 Dedicated IPMI LAN port
	- LAN Ports with LED (ACT/LINK LED and SPEED LED)
UID Button/	1
UID LED	
Internal Connect	or
Auxiliary Panel	1 (includes chassis intrusion, location button & LED, and front
Header	LAN LED)
TPM Header	1
IPMB Header	1
Fan Header	2 x CPU Fan (4-pin), 4 x system Fan (4-pin)
ATX Power	1 x (24-pin) + 2 x (8-pin)
USB 3.0 Header	1 (supports 2 USB 3.0 ports)
USB 2.0 Header	1 (supports 2 USB 2.0 ports)
SATA DOM	1
M.2	1 (up to 2280, supports PCIE x 4 or SATA x 1)
VROC KEY	1
BMC_SMB1	1
PSU_SMB1	1
NMI Button	1
Header	
COM Header	1
Clear CMOS	1 (short pad)
System BIOS	
BIOS Type	256Mb AMI UEFI Legal BIOS
BIOS Features	- Plug and Play (PnP)
	- ACPI 2.0 Compliance Wake Up Events
	- SMBIOS 2.8 Support
	- ASRock Rack Instant Flash
Hardware Monito)r
Temperature	- CPU Temperature Sensing
	- System Temperature Sensing
Fan	- CPU/Front Fan Tachometer
	- CPU Quiet Fan (Allow Chassis Fan Speed Auto-Adjust by
	CPU Temperature)
	- CPU/Front Fan Multi-Speed Control
Voltage	Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, DRAM,
, onuge	
	1.05V_PCH, +BAT, 3VSB, 5VSB

Support OS	
OS	Microsoft® Windows® (Server OS)
	- Server 2012 R2 (64 bit)
	- Server 2016 (64 bit)
	Linux*
	- Red Hat Enterprise Linux Server 6.8 (64 bit) / 7.4 (64 bit)
	- CentOS 6.8 (64 bit) / 7.4 (64 bit)
	- SUSE Enterprise Linux Server 11 SP4 (64 bit) / 12 SP3 (64 bit)
	- FreeBSD 11.2 (64 bit)
	- Ubuntu 16.04 (64 bit)
	Virtual
	- VMWare® ESXi 6.5 u1
	- Win hyper-V Server 2016
	*Please refer to our website for the latest OS support list.
	*Ubuntu 16.04(64bit) Intel Raid mode only supports UEFI BOOT.
	*LSI does not support Vmware ESXi 6.5 u1 / Ubuntu 16.04 (64 Bit) OS install.
Environment	
Temperature	Operation temperature: 10°C ~ 35°C / Non operation
	temperature: -40°C ~ 70°C



This motherboard supports Wake from on Board LAN. To use this function, please make sure that the "Wake on Magic Packet from power off state" is enabled in Device Manager > Intel* Ethernet Connection > Power Management. And the "PCI Devices Power On" is enabled in UEFI SETUP UTILITY > Advanced > ACPI Configuration. After that, onboard LAN1&2 can wake up S5 under OS.

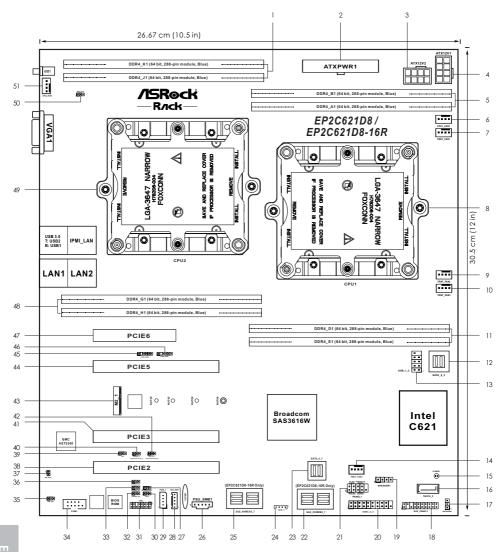


If you install Intel^{*} LAN utility or Marvell SATA utility, this motherboard may fail Windows^{*} Hardware Quality Lab (WHQL) certification tests. If you install the drivers only, it will pass the WHQL tests.

1.3 Unique Features

ASRock Rack Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows². With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

1.4 Motherboard Layout



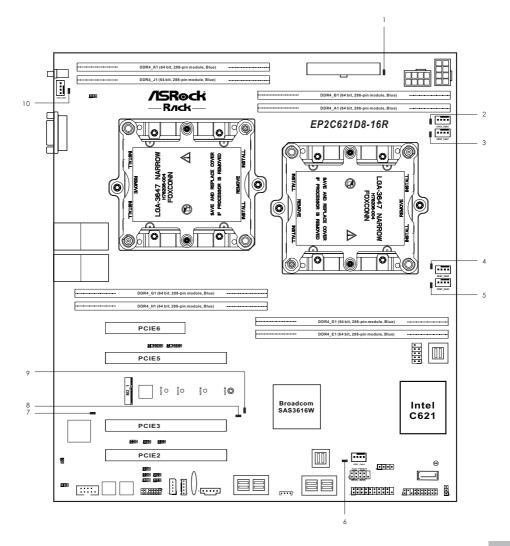
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No.	Description
1	2 x 288-pin DDR4 DIMM Slots (DDR4_J1, DDR4_K1)*
2	ATX Power Connector (ATXPWR1)
3	ATX 12V Power Connector (ATX12V2)
4	ATX 12V Power Connector (ATX12V1)
5	2 x 288-pin DDR4 DIMM Slots (DDR4_A1, DDR4_B1)*
6	CPU1 Fan Connector (CPU1_FAN1)
7	Front Fan Connector (FRNT_FAN1)
8	LGA 3647 CPU Socket (CPU1)
9	Front Fan Connector (FRNT_FAN2)
10	Front Fan Connector (FRNT_FAN3)
11	2 x 288-pin DDR4 DIMM Slots (DDR4_D1, DDR4_E1)*
12	Mini-SAS HD Connector (SATA_0_3)
13	USB 2.0 Header (USB_1_2)
14	Front Fan Connector (FRNT_FAN4)
15	Clear CMOS Pad (CLRMOS1)
16	SATA3 Connector (SSATA_0)
17	SATA DOM Power Jumper (SATAPWR1)
18	Auxiliary Panel Header (AUX_PANEL1)
19	Speaker Header (SPEAKER1)
20	USB 3.0 Header (USB3_3_4)
21	System Panel Header (PANEL1)
22	Mini-SAS HD Connector (SATA/SAS and NVMe) (SAS_NVMEB0_7) (EP2C621D8-16R Only)
23	Mini-SAS HD Connector (SATA_4_7)
24	Virtual RAID On CPU Header (RAID_1)
25	Mini-SAS HD Connector (SATA/SAS and NVMe) (SAS_NVMEA0_7) (EP2C621D8-16R Only)
26	PSU SMBus (PSU_SMB1)
27	ME Recovery Jumper (ME_RECOVERY1)
28	BMC SMBus Header (BMC_SMB1)
29	Intelligent Platform Management Bus header (IPMB_1)
30	CPU PECI Jumper (PECI1)
31	TPM Header (TPM1)
32	Chassis ID0 Jumper (CHASSIS_ID0)

No. I	Description
33	Chassis ID1 Jumper (CHASSIS_ID1)
34	Serial Port Header (COM1)
35	Enable/Disable BMC Jumper (BMC_DIS1)
36	Chassis ID2 Jumper (CHASSIS_ID2)
37	Non Maskable Interrupt Button (NMI_BTN1)
38	PCI Express 3.0 Card Slot 2 (PCIE2)
39	Thermal Sensor Header (TR1)
40	SATA/SAS and NVMe Mode Selection Jumper (SAS_BP_1) (EP2C621D8-16R Only)
41	PCI Express 3.0 Card Slot 3 (PCIE3)
42	SATA/SAS and NVMe Mode Selection Jumper (SAS_CT_1) (EP2C621D8-16R Only)
43	M.2 Socket (M2_1) (Type 2230/2242/2260/2280)
44	PCI Express 3.0 Card Slot 5 (PCIE5)
45	NVME SMB Header (NVME_SMB2)
46	NVME SMB Header (NVME_SMB1)
47	PCI Express 3.0 Card Slot 6 (PCIE6)
48	2 x 288-pin DDR4 DIMM Slots (DDR4_G1, DDR4_H1)*
49	LGA 3647 CPU Socket (CPU2)
50	PWM Configuration Header (PWM_CFG1)
51	CPU2 Fan Connector (CPU2_FAN1)

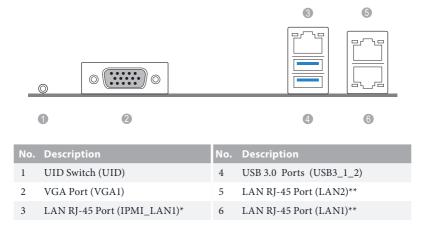
*For DIMM installation and configuration instructions, please see p.18 (Installation of Memory Modules (DIMM)) for more details.

1.5 Onboard LED Indicators



No.	ltem	Status	Description
1	SB_PWR1	Green	STB PWR ready
2	CPU_FAN_LED1	Amber	CPU1_FAN1 failed
3	FFAN_LED1	Amber	FRNT_FAN1 failed
4	FFAN_LED2	Amber	FRNT_FAN2 failed
5	FFAN_LED3	Amber	FRNT_FAN3 failed
6	FFAN_LED4	Amber	FRNT_FAN4 failed
7	BMC_LED1	Green	BMC heartbeat LED
8	SAS_SYS_LED1 (EP2C621D8-16R Only)	Green	SAS3616W heartbeat LED
9	SAS_IOC_LED1 (EP2C621D8-16R Only)	Red	SAS3616W over temperature LED
10	CPU_FAN_LED2	Amber	CPU2_FAN1 failed

1.6 I/O Panel



LAN Port LED Indications

*There are two LED next to the LAN port. Please refer to the table below for the LAN port LED indications. ACT/LINK LED



Dedicated IPMI LAN Port LED Indications

Activity / Link LED		Speed LED		
Status Description S		Status	Description	
Off	No Link	Off	10M bps connection or no	
			link	
Blinking Yellow	Data Activity	Yellow	100M bps connection	
On	Link	Green	1G bps connection	

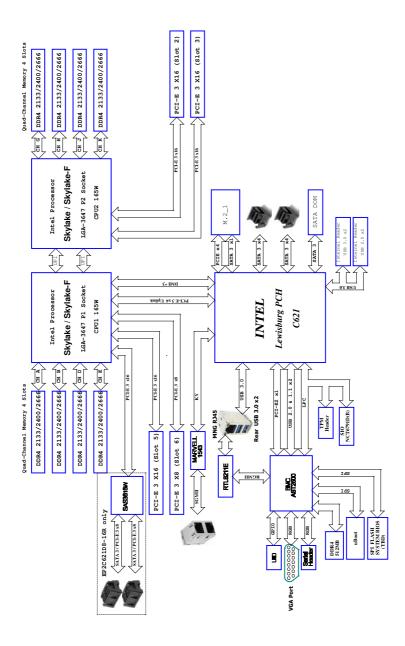
**There are two LEDs on each LAN port. Please refer to the table below for the LAN port LED indications.



LAN Port (LAN1, LAN2) LED Indications

Speed LED		Activity / Link LED	
Status	Description	Status	Description
Off	No link	Off	No link
Green	1Gbps connection	Blinking Green	Data Activity
		On	Link

1.7 Block Diagram



English

Chapter 2 Installation

This is a CEB form factor (12" x 10.5", 30.5 cm x 26.67 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.

EP2C621D8 / EP2C621D8-16R is a dual socket motherboard that supports Intel[®] Xeon[®] Scalable Processors. Please install a primary processor (BootStrap Processor) into "CPU1" socket and then install a non-Primary Processor (Application Processors) into "CPU2" socket. *For a single CPU, please install it into "CPU1" socket (framed by a square).



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.

2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

- 1. Unplug the power cord from the wall socket before touching any components.
- To avoid damaging the motherboard's components due to static electricity, NEVER
 place your motherboard directly on the carpet or the like. Also remember to use a
 grounded wrist strap or touch a safety grounded object before you handle the components.
- 3. Hold components by the edges and do not touch the ICs.
- 4. Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
- 5. When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.



Do not over-tighten the screws! Doing so may damage the motherboard.

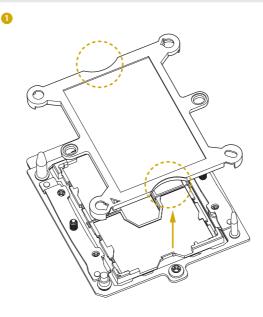


Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

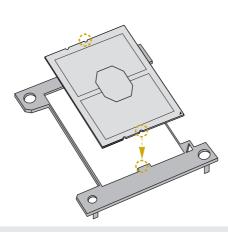
2.3 Installing the CPU

 Before you insert the CPU into the socket, please check if the PnP cap is on the socket, if the CPU surface is unclean, or if there are any bent pins in the socket. Do not force to insert the CPU into the socket if above situation is found. Otherwise, the CPU will be seriously damaged.

2. Unplug all power cables before installing the CPU.



2



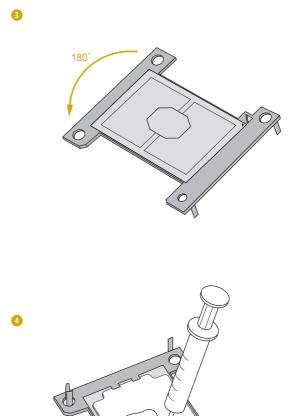


The cover must be placed if returning the motherboard for after service.



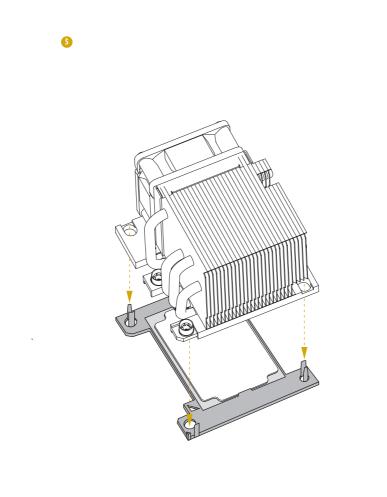
1. Before you installed the heatsink, you need to spray thermal interface material between the CPU and the heatsink to improve heat dissipation.

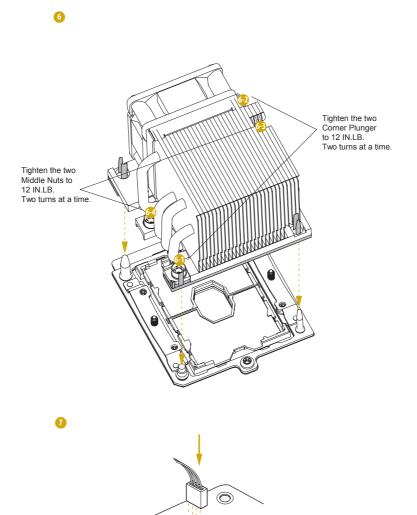
2. Illustration in this documentation are examples only. Heatsink or fan cooler type may differ.



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2.4 Installation of Memory Modules (DIMM)

This motherboard provides eight 288-pin DDR4 (Double Data Rate 4) DIMM slots in four groups, and supports Four Channel Memory Technology.

- It is not allowed to install a DDR, DDR2 or DDR3 memory module into a DDR4 slot; otherwise, this motherboard and DIMM may be damaged.
- 2. For dual channel configuration, you always need to install identical (the same brand, speed, size and chip-type) DDR4 DIMM pairs.
- 3. It is unable to activate Dual Channel Memory Technology with only one or three memory module installed.
- 4. Some DDR4 IGB double-sided DIMMs with 16 chips may not work on this motherboard. It is not recommended to install them on this motherboard.

Recommended Memory Configurations

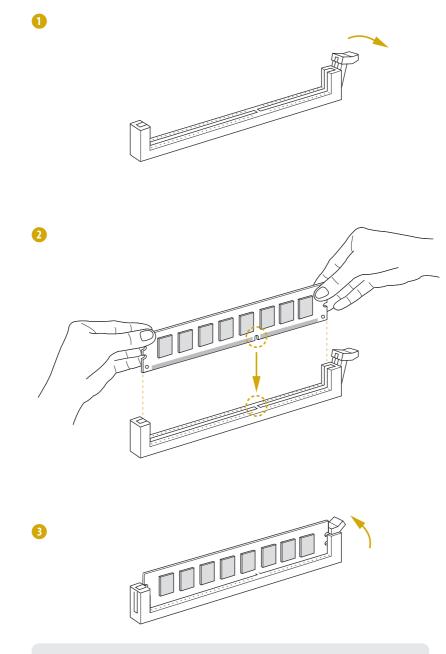
1 CPU Configuration

		CPU1		
	A1	B1	D1	E1
1 DIMM	#			
2 DIMMS	#		#	
4 DIMMS	#	#	#	#

2 CPU Configuration

	CPU1				CPU2			
	A1	B 1	D1	E1	G1	H1	J1	K1
1 DIMM	#							
2 DIMMS	#				#			
4 DIMMS	#		#		#			#
8 DIMMS	#	#	#	#	#	#	#	#

Note: "#" indicates the socket is populated with a memory module.

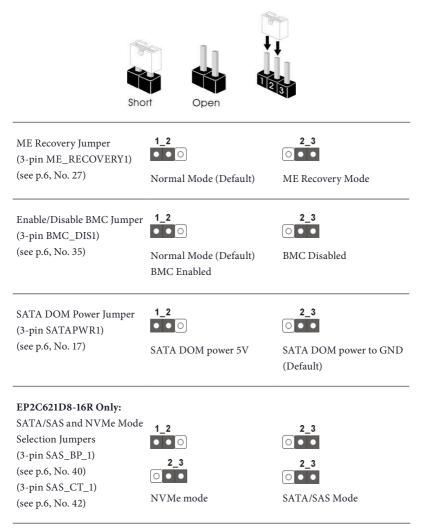




The DIMM only fits in one correct orientation. It will cause permanent damage to the motherboard and the DIMM if you force the DIMM into the slot at incorrect orientation.

2.5 Jumper Setup

The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is "Short". If no jumper cap is placed on the pins, the jumper is "Open". The illustration shows a 3-pin jumper whose pin1 and pin2 are "Short" when a jumper cap is placed on these 2 pins.



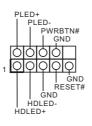
Chassis ID0 Jumper 1_2 1_2 (3-pin CHASSIS_ID0) ••0 (see p.6, No. 32) Chassis ID1 Jumper 12 12 $\bullet \bullet \circ$ (3-pin CHASSIS_ID1) (see p.6, No. 33) Chassis ID2 Jumper 12 2 3 (3-pin CHASSIS_ID2) \bigcirc \bullet \bullet (see p.6, No. 36) Board Level SKU (Default) Reserved for system level use 1_2 1_2 Chassis ID0 Jumper $\bullet \bullet \circ$ (3-pin CHASSIS_ID0) (see p.6, No. 32) 2_3 23 Chassis ID1 Jumper \circ \bullet $\mathbf{O} \bullet \bullet$ (3-pin CHASSIS_ID1) 23 (see p.6, No. 33) 1 2 $\bigcirc \bullet \bullet$ Chassis ID2 Jumper Reserved for system level (3-pin CHASSIS_ID2) Reserved for system level (see p.6, No. 36) use use 23 23 Chassis ID0 Jumper $\bigcirc \bullet \bullet$ $\bigcirc \bullet \bullet \bigcirc$ (3-pin CHASSIS_ID0) 12 (see p.6, No. 32) 12 $\bullet \bullet \bigcirc$ • • • Chassis ID1 Jumper (3-pin CHASSIS_ID1) 1_2 23 (see p.6, No. 33) \circ \bullet \bullet Chassis ID2 Jumper (3-pin CHASSIS_ID2) Reserved for system level Reserved for system level (see p.6, No. 36) use use 2 3 23 $\bigcirc \bullet \bullet$ Chassis ID0 Jumper $\circ \bullet \bullet$ (3-pin CHASSIS_ID0) 23 (see p.6, No. 32) 23 \circ \bullet \bullet \mathbf{O} Chassis ID1 Jumper (3-pin CHASSIS_ID1) 1_2 23 (see p.6, No. 33) $\bullet \bullet \circ$ \bigcirc \bullet \bullet Chassis ID2 Jumper (3-pin CHASSIS_ID2) Reserved for system level Reserved for system level (see p.6, No. 36) use use

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2.6 Onboard Headers and Connectors

Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

System Panel Header (9-pin PANEL1) (see p.6, No. 21)



Connect the power switch, reset switch and system status indicator on the chassis to this header according to the pin assignments. Particularly note the positive and negative pins before connecting the cables.

PWRBTN (Power Switch):

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

RESET (Reset Switch):

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

PLED (System Power LED):

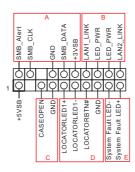
Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in S4 sleep state or powered off (S5).

HDLED (Hard Drive Activity LED):

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

Auxiliary Panel Header (18-pin AUX_PANEL1) (see p.6, No. 18)



This header supports multiple functions on the front panel, including the front panel SMB, internet status indicator and chassis intrusion pin.

A. Front panel SMBus connecting pin (6-1 pin FPSMB) This header allows you to connect SMBus (System Management Bus) equipment. It can be used for communication between peripheral equipment in the system, which has slower transmission rates, and power management equipment.

B. Internet status indicator (2-pin LAN1_LED, LAN2_LED)

These two 2-pin headers allow you to use the Gigabit internet indicator cable to connect to the LAN status indicator. When this indicator flickers, it means that the internet is properly connected.

C. Chassis intrusion pin (2-pin CHASSIS)

This header is provided for host computer chassis with chassis intrusion detection designs. In addition, it must also work with external detection equipment, such as a chassis intrusion detection sensor or a microswitch. When this function is activated, if any chassis component movement occurs, the sensor will immediately detect it and send a signal to this header, and the system will then record this chassis intrusion event. The default setting is set to the CASEOPEN and GND pin, this function is off.

D. Locator LED (4-pin LOCATOR) This header is for the locator switch and LED on the front panel.

E. System Fault LED (2-pin LOCATOR) This header is for the Fault LED on the system.

Mini-SAS HD Connectors (SATA_0_3) (see p.6, No. 12) (SATA_4_7)

(see p.6, No. 23)



These connectors support MiniSAS-to-SATA data cables for internal storage devices with up to 6.0 Gb/s data transfer rate.

English

EP2C621D8-16R only: Mini-SAS HD Connectors (SAS_NVMEA0_7) (see p.6, No. 25) MinisAS-to SATA/SAS/NVMe data cable, 16 x SATA3 6.0 Gb/s or 12 x SAS 12 Gb/s or 4 x

Serial ATA3 DOM Connector (SSATA_0) (see p.6, No. 16)

(SAS_NVMEB0_7) (see p.6, No. 22)



The SATA3 DOM connector supports both a SATA DOM (Disk-On-Module) and a SATA data cable for internal storage device.

NVMe SSD (PCIE Gen 3.0)

Front Fan Connectors (4-pin FRNT_FAN1) (see p.6, No. 7) (4-pin FRNT_FAN2) (see p.6, No. 9) (4-pin FRNT_FAN3) (see p.6, No. 10) (4-pin FRNT_FAN4) (see p.6, No. 14)



Please connect fan cables to the fan connectors and match the black wire to the ground pin. All fans support Fan Control.

CPU Fan Connectors (4-pin CPU1_FAN1) (see p.6, No. 6)

(4-pin CPU2_FAN1) (see p.6, No. 51)



FAN_SPEED_CONTROL

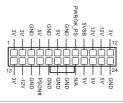
3

2

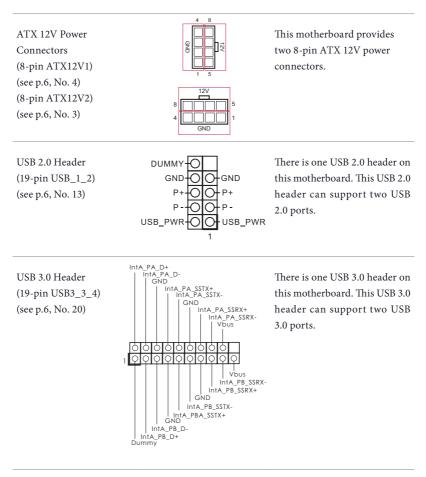
This motherboard provides two 4-Pin CPU fan (Quiet Fan) connectors. If you plan to connect a 3-Pin CPU fan, please connect it to Pin 1-3.

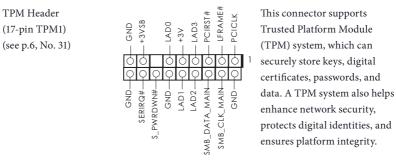
*For more details, please refer to the Cooler QVL list on the ASRock Rack website.

ATX Power Connector (24-pin ATXPWR1) (see p.6, No. 2)

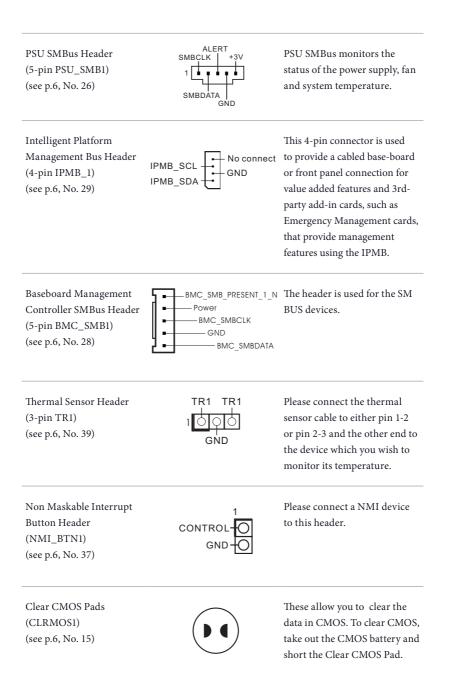


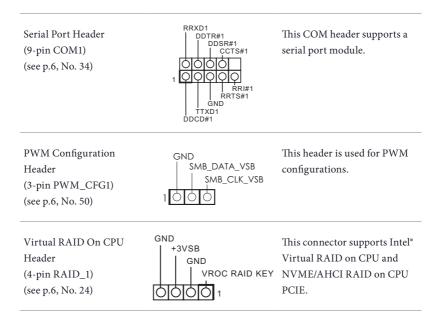
This motherboard provides a 24-pin ATX power connector. To use a 20-pin ATX power supply, please plug it along Pin 1 and Pin 13.





English





With the introduction of the Intel VROC product, there are three modes of operation:

SKU	HW key required	Key features
Pass-thru	Not needed	 Pass-thru only (no RAID) LED Management Hot Plug Support RAID 0 support for Intel Fultondale NVMe SSDs
Standard	VROCSTANMOD	Pass-thru SKU featuresRAID 0, 1, 10
Premium	VROCPREMMOD	Standard SKU featuresRAID 5
ISS	VROCISSDMOD	• RAID 5 Write Hole Closure

*Only Intel SSDs are supported.

*For further details on VROC, please refer to the official information released by Intel.

Chassis Speaker Header (4-pin SPEAKER1) (see p.6, No. 19)



Please connect the chassis speaker to this header.

2.7 Unit Identification purpose LED/Switch

With the UID button, You are able to locate the server you're working on from behind a rack of servers.

Unit Identification purpose LED/Switch (UID1)



When the UID button on the front or rear panel is pressed, the front/rear UID blue LED indicator will be truned on. Press the UID button again to turn off the indicator.

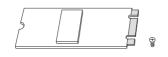
2.8 Driver Installation Guide

To install the drivers to your system, please insert the support CD to your optical drive first. Then, the drivers compatible to your system can be auto-detected and listed on the support CD driver page. Please follow the order from top to bottom to install those required drivers. Therefore, the drivers you install can work properly.

2.9 M.2_SSD (NGFF) Module Installation Guide

The M.2, also known as the Next Generation Form Factor (NGFF), is a small size and versatile card edge connector that aims to replace mPCIe and mSATA. The M.2_SSD (NGFF) Socket 3 can accommodate either a M.2 SATA3 6.0 Gb/s module or a M.2 PCI Express module up to Gen 3 x4 (32Gb/s)

Installingg the M.2_SSD (NGFF) Module



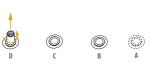
Prepare a M.2_SSD (NGFF) module and the screw.

Step 2

Step 1

Depending on the PCB type and length of your M.2_SSD (NGFF) module, find the corresponding nut location to be used.

No.		2		4
Nut Location	А	В	С	D
PCB Length	3cm	4.2cm	6cm	8cm
Module Type	Type2230	Type 2242	Type2260	Type 2280





Step 3

Move the standoff based on the module type and length. The standoff is placed at the nut location D by default. Skip Step 3 and 4 and go straight to Step 5 if you are going to use the default nut. Otherwise, release the standoff by hand.

Step 4

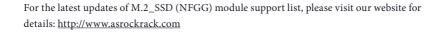
Peel off the yellow protective film on the nut to be used. Hand tighten the standoff into the desired nut location on the motherboard.

Step 5

Align and gently insert the M.2 (NGFF) SSD module into the M.2 slot. Please be aware that the M.2 (NGFF) SSD module only fits in one orientation.

Step 6

Tighten the screw with a screwdriver to secure the module into place. Please do not overtighten the screw as this might damage the module.



Chapter 3 UEFI Setup Utility

3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctrl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

3.1.1 UEFI Menu Bar

ltem	Description
Main	To set up the system time/date information
Advanced	To set up the advanced UEFI features
Security	To set up the security features
Boot	To set up the default system device to locate and load the Operating System
Event Logs	For event log configuration
Server Mgmt	To manage the server
Exit	To exit the current screen or the UEFI SETUP UTILITY

The top of the screen has a menu bar with the following selections:

Use $\langle \leftrightarrow \rangle$ key or $\langle \rightarrow \rangle$ key to choose among the selections on the menu bar, and then press \langle Enter \rangle to get into the sub screen.

3.1.2 Navigation Keys

Please check the following table for the function description of each navigation key.

Navigation Key(s)	Function Description
← ′ →	Moves cursor left or right to select Screens
↑ / ↓	Moves cursor up or down to select items
+ / -	To change option for the selected items
<tab></tab>	Switch to next function
<enter></enter>	To bring up the selected screen
<pgup></pgup>	Go to the previous page
<pgdn></pgdn>	Go to the next page
<home></home>	Go to the top of the screen
<end></end>	Go to the bottom of the screen
<f1></f1>	To display the General Help Screen
<f7></f7>	Discard changes and exit the UEFI SETUP UTILITY
<f9></f9>	Load optimal default values for all the settings
<f10></f10>	Save changes and exit the UEFI SETUP UTILITY
<f12></f12>	Print screen
<esc></esc>	Jump to the Exit Screen or exit the current screen

3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.

		switch between Date elements.
Processor Type	: Intel(R) Xeon(R) Gold 6142 CPU @ 2.60GH	Default Ranges: Year: 2005–2099 Months: 1–12
Processor Speed	: 2600MHz	Days: dependent on month
Microcode Update	: 50654/02000043	
L1 Cache Size		
L2 Cache Size		
L3 Cache Size	: 22528KB	
PCH Information	: LBG QS/PRQ - 1G - SO	
Total Memory	: 8GB, Single-Channel Memory Mode	↔: Select Screen
	: DDR4-2666 SR×8 8GB R-DIMM	↑↓: Select Item
	: None	Enter: Select
DDR4_D1		+/-: Change Option
DDR4_E1		F1: General Help
DDR4_G1		F7: Discard Changes
DDR4_H1		F9: Load UEFI Defaults F10: Save and Exit
DDR4_J1 DDR4 K1		FID: Save and EXIT
System Date	Tue 02/19/2019]	LSC. EXIC
System Time	[15:36:26]	

3.3 Advanced Screen

In this section, you may set the configurations for the following items: CPU Configuration, DRAM Configuration, Chipset Configuration, Storage Configuration, ACPI Configuration, USB Configuration, Super IO Configuration, Serial Port Console Redirection, H/W Monitor, Runtime Error Logging, Intel SPS Configuration, Intel[®] VMD Technology, Intel(R) Virtual RAID on CPU and Instant Flash.

 > DPU Configuration > DRAM Configuration > Chipset Configuration > Storage Configuration > ACPT Configuration > Super IO Configuration > Intel SPS Configuration > Intel VMD technology > Intel(R) Virtual RAID on CPU > UEFI Update Utility > Instant Flash > Vert Change Option > Enceral Help > To locard Changes >> Load UEFI Defaults >> Enceral Help >>> Load UEFI Defaults >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	Aptio Setup Utilit Main Advanced Security Boot	y <mark>– Copyright (C) 2019 American Megatrends, Inc.</mark> Event Logs Server Mgmt Exit
	 DRAM Configuration Chipset Configuration Storage Configuration ACPT Configuration USB Configuration Super 10 Configuration Super 10 Configuration How Monitor Runtime Error Logging Intel SPS Configuration Intels (W technology Intel(R) Virtual RAID on CPU UEFI Update Utility 	↔: Select Screen 11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit

Setting wrong values in this section may cause the system to malfunction.

3.3.1 CPU Configuration

Intel(R) Xeon(R) Gold 6142 CPU @ 2	.60GHz	▲ Intel SpeedStep technology
Microcode Revision	50654/02000043	allows processors to switch
Intel VT–x Technology	Supported	between multiple frequencies and voltage points for better
		power saving and heat
Intel Turbo Boost Technology	[Enabled]	dissipation.
Long Duration Power Limit	Auto	CPU turbo ratio can be fixed
Long Duration Maintained	[1s]	when Intel SpeedStep
Short Duration Power Limit	Auto	Technology set Disabled and
Intel Hyper Threading Technology	[Enabled]	Intel Turbo Boost Technology
Active Processor 1 Cores	[A11]	set Enabled.
Active Processor 2 Cores	[A11]	
No-Execute Memory Protection	[Enabled]	+→: Select Screen
Enable Intel TXT Support	[Disabled]	t↓: Select Item
Intel Virtualization Technology	[Enabled]	Enter: Select
Enable SMX	[Disabled]	+/-: Change Option
DCU Streamer Prefetcher	[Enabled]	F1: General Help
Hardware Prefetcher	[Enabled]	F7: Discard Changes
Adjacent Cache Line Prefetch	[Enabled]	F9: Load UEFI Defaults F10: Save and Exit
Package C State Support	[Auto]	ESC: Exit
CPU C6 State Support	[Enabled]	
Enhanced Halt State(C1E)	[Enabled]	
Hardware P-States	[Native Mode]	★

Intel SpeedStep Technology

Intel SpeedStep technology allows processors to switch between multiple frequencies and voltage points for better power saving and heat dissipation. CPU turbo ratio can be fixed when Intel SpeedStep Technology set Disabled and Intel Turbo Boost Technology set Enabled.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

Intel Turbo Boost Technology

Intel Turbo Boost Technology enables the processor to run above its base operating frequency when the operating system requests the highest performance state.

Long Duration Power Limit

Configure Package Power Limit 1 in watts. When the limit is exceeded, the CPU ratio will be lowered after a period of time. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Long Duration Maintained

Configure the period of time until the CPU ratio is lowered when the Long Duration Power Limit is exceeded.

Short Duration Power Limit

Configure Package Power Limit 2 in watts. When the limit is exceeded, the CPU ratio will be lowered immediately. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

Intel Hyper Threading Technology

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

Active Processor 1 Cores

Select the number of cores to enable in each processor package.

Active Processor 2 Cores

Select the number of cores to enable in each processor package.

No-Execute Memory Protection

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

Enable Intel TXT Support

Enables Intel Trusted Execution Technology Configuration.

Intel Virtualization Technology

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

Enable SMX

Use this item to enable Safer Mode Extensions.

DCU Streamer Prefetcher

DCU streamer prefetcher is an L1 data cache prefetcher (MSR 1A4h [2]).

Hardware Prefetcher

Automatically prefetch data and code for the processor. Enable for better performance.

Adjacent Cache Line Prefetch

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

Enhanced Halt State (C1E)

Enable Enhanced Halt State (C1E) for lower power consumption.

Hardware P-States

Disable: Hardware chooses a P-state based on OS Request (Legacy P-States)

Native Mode: Hardware chooses a P-state based on OS guidance

Out of Band Mode: Hardware autonomously chooses a P-state (no OS guidance)

AES-NI

Use this item to enable or disable AES-NI support.

CPU Thermal Throttling

Enable CPU internal thermal control mechanisms to keep the CPU from overheating.

3.3.2 DRAM Configuration

Aptio Setup Uti Advanced	ility – Copyright (C) 2019 Ame	erican Megatrends, Inc.
Enforce POR DRAM Frequency Numa	[Enforce POR] [Auto] [Enabled]	Enforce POR - Enforces Plan Of Record restrictions for DDR4 frequency and voltage programming. Disable -
INC Interleaving Channel Interleaving Rank Interleaving Mirror Node Memory Rank Sparing	(Auto) (Auto) (Auto) (Disabled) (Disabled)	Disables this feature. Current default is Enable.
		↔: Select Screen 11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit
Version 2.19.1	1268. Copyright (C) 2019 Ameri	can Megatrends, Inc.

Enforce POR

Enable to enforce POR restrictions for DDR4 frequency and voltage programming.

DRAM Frequency

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assign the appropriate frequency automatically.

Numa

Use this item to enable or disable Non Uniform Memory Access (NUMA).

IMC Interleaving

Select IMC Interleaving settings.

Channel Interleaving

Select to configure Channel Interleaving settings.

Rank Interleaving

Select to configure Rank Interleaving settings.

Mirror Mode

Mirror Mode will set entire 1LM/2LM memory in system to be mirrored, consequently reducing the memory capacity by half. Mirror Enable will disable XPT Prefetch.

Memory Rank Sparing

Enable or disable Memory Rank Sparing.

3.3.3 Chipset Configuration

Aptio Setup Utili Advanced	ty – Copyright (C) 2019 A	merican Megatrends, Inc.
MMCFC Base MMIO High Base Above 4G Decoding Primary Graphics Adapter Onboard VGA OnBoard LAN VT-d	[20] [27] [2566] [Enabled] [PCI Express] [Auto] [Enabled] [Enabled]	▲ Select MMCFG Base
PCIE2 Link Hidth PCIE2 Link Speed PCIE2 ASPM Support PCIE3 Link Hidth PCIE3 Link Hidth PCIE3 Link Hidth PCIE5 Link Speed PCIE5 Link Speed PCIE6 ASPM Support PCIE6 Link Speed PCIE6 ASPM Support	<pre>[X16] [Auto] [L1 Only] [X16] [Auto] [L1 Only] [X16] [Auto] [L1 Only] [L1 Only] [X8] [Auto] [L1 Only] [X8] [Auto] [L1 Only]</pre>	<pre>++: Select Screen 11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F3: Load UEFI Defaults F10: Save and Exit ESC: Exit</pre>
SR-IOV Support Onboard Debug Port LED	[Enabled] [Auto]	
Version 2.19.126	3. Copyright (C) 2019 Ame	rican Megatrends, Inc.

MMCFG Base

Use this item to select MMCFG Base.

MMIO High Base

Use this item to select MMIO High Base.

MMIO High Size

Use this item to select MMIO High Size.

Above 4G Decoding

Enable or disable 64bit capable Devices to be decoded in Above 4G Address Space (only if the system supports 64 bit PCI decoding).

Primary Graphics Adapter

If PCI Express graphics card is installed on the motherboard, you may use this option to select PCI Express or Onboard VGA as the primary graphics adapter.

*If no PCI Express graphics card is installed, [Onboard VGA] is the default graphics adapter. There is no screen on monitor even if a HDMI display is connected. Select [Onboard Hdmi] instead to use HDMI as output source.

Onboard VGA

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

*This item is not available when the Primary Graphic Adapter is set to [Onboard VGA].

Onboard LAN

This allows you to enable or disable the Onboard LAN1 feature.

VT-d

Intel Virtualization Technology for Directed I/O helps your virtual machine monitor better utilize hardware by improving application compatibility and reliability, and providing additional levels of manageability, security, isolation, and I/O performance.

PCIE2 Link Width

This allows you to select PCIE2 Link Width. The default value is [x16].

PCIE2 Link Speed

This allows you to select PCIE2 Link Speed. The default value is [Auto].

PCIE2 ASPM Support

This option enables or disables the ASPM support for all CPU downstream devices.

PCIE3 Link Width

This allows you to select PCIE3 Link Width. The default value is [x16].

PCIE3 Link Speed

This allows you to select PCIE3 Link Speed. The default value is [Auto].

PCIE3 ASPM Support

This option enables or disables the ASPM support for all CPU downstream devices.

PCIE5 Link Width

This allows you to select PCIE5 Link Width. The default value is [x16].

PCIE5 Link Speed

This allows you to select PCIE5 Link Speed. The default value is [Auto].

PCIE5 ASPM Support

This option enables or disables the ASPM support for all CPU downstream devices.

PCIE6 Link Width

This allows you to select PCIE6 Link Width. The default value is [x16].

PCIE6 Link Speed

This allows you to select PCIE6 Link Speed. The default value is [Auto].

PCIE6 ASPM Support

This option enables or disables the ASPM support for all CPU downstream devices.

SR-IOV Support

If system has SR-IOV capable PCIe Devices, this option Enables or Disables Single Root IO Virtualization Support.

Onboard Debug Port LED

Enable/Disable the onboard Dr. Debug LED.

Restore AC Power Loss

This allows you to set the power state after a power failure. If [Power Off] is selected, the power will remain off when the power recovers. If [Power On] is selected, the system will start to boot up when the power recovers.

Restore AC Power Current State

This allows you to restore AC Power Current State.

3.3.4 Storage Configuration

LSI 3616 Controller Bootable LSI 3616 Controller	[Enabled] [None]	Enable/Disable LSI Controller
Hard Disk S.M.A.R.T	[Disabled]	
SATA Controller SATA Mode Selection SATA ALPM	[Enabled] [AHCI] [Enabled]	
SATA_0 : Not Detected SATA_1 : Not Detected SATA_2 : Not Detected SATA_3 : Not Detected SATA_4 : Not Detected SATA_5 : Not Detected SATA_5 : Not Detected SATA_7 : Not Detected		↔: Select Screen 1: Select Item Enter: Select +/-: Change Option Fi: General Help
SSATA Controller SSATA/M.2_SATA Mode Selection SSATA ALPM ▶ SSATA_0 : Not Detected	[Enabled] [AHCI] [Enabled]	F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit
<pre>SSATA_1/M2_1(SATA) : Not Detected M2_1(PCIE) : Not Detected</pre>		

LSI 3616 Controller (EP2C621D8-16R only)

Use item to enable or disable LSI Controller.

Bootable LSI 3616 Controller (EP2C621D8-16R only)

Use item to enable or disable Bootable LSI Controller.

Hard Disk S.M.A.R.T.

Use this item to enable or disable the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature. Configuration options: [Disabled] and [Enabled].

SATA Controller

Use this item to enable or disable SATA Controllers.

SATA Mode Selection

Identify the SATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

SATA ALPM

Use this item to enable or disable SALP.

sSATA Storage Configuration

sSATA Controller

Use this item to enable or disable sSATA Controllers.

sSATA/M.2_SATA Mode Selection

Identify the sSATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

sSATA ALPM

Use this item to enable or disable SALP.

3.3.5 ACPI Configuration

PCIE Devices Power On [Disabled] Ring-In Fouer On [Disabled] RTC Alanm Power On [By OS] ++: Select Screen 11: Select Item Enter: Select Item Enter: Select Item F7: Discand Changes F9: Load UEFD Defaults F0: Save and Exit ESC: Exit	Aptio Setup Ut Advanced	ility – Copyright (C) 2019 Amer	rican Megatrends, Inc.
11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit	Ring-In Power On	[Disabled]	up by a PCIE device and enable
			14: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit

PCIE Devices Power On

Use this item to enable or disable PCIE devices to turn on the system from the power-softoff mode.

Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the power-soft-off mode.

RTC Alarm Power On

Use this item to enable or disable RTC (Real Time Clock) to power on the system.

3.3.6 USB Configuration



Legacy USB Support

Use this option to enable or disable legacy support for USB devices. The default value is [Enabled].

3.3.7 Super IO Configuration

AST2500 Super IO Configuration		Set Parameters of COM1
Super IO Chip Serial Port 1 Configuration SOL Configuration	AST2500	
		<pre>++: Select Screen t1: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit</pre>

Serial Port 1 Configuration

Use this item to set parameters of Serial Port 1 (COM1).

Serial Port

Use this item to enable or disable the serial port.

Change Settings

Use this item to select an optimal setting for Super IO device.

SOL Configuration

Use this item to set parameters of SOL.

SOL Port

Use this item to set parameters of SOL.

Change Settings

Use this item to select an optimal setting for Super IO device.

3.3.8 Serial Port Console Redirection

COM1		Console Redirection Enable or Disable.
Console Redirection		DISADIC.
Console Redirection Settings		
SOL		
Console Redirection Console Redirection Settings	[Disabled]	
Legacy Console Redirection Legacy Console Redirection Settings		
Serial Port for Out-of-Band Managem	ent/	· · · · ·
Windows Emergency Management Servic		++: Select Screen
Console Redirection Console Redirection Settings	[Enabled]	↑↓: Select Item Enter: Select
Console Redirection Settings		+/-: Change Option
		F1: General Help
		F7: Discard Changes
		F9: Load UEFI Defaults
		F10: Save and Exit FSC: Exit
		LOU. LAIT

COM1 / SOL

Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information. Both computers should have the same or compatible settings.

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [38400], [57600] and [115200].

Data Bits

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

Parity

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space].

Stop Bits

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None] and [Hardware RTS/CTS].

VT-UTF8 Combo Key Support

Use this item to enable or disable the VT-UTF8 Combo Key Support for ANSI/VT100 terminals.

Recorder Mode

Use this item to enable or disable Recorder Mode to capture terminal data and send it as text messages.

Resolution 100x31

Use this item to enable or disable extended terminal resolution support.

Legacy OS Redirection Resolution

Use this item to select the number of rows and columns used in legacy OS redirection.

Putty Keypad

Use this item to select Function Key and Keypad on Putty.

Redirection After BIOS POST

If the [LoadBooster] is selected, legacy console redirection is disabled before booting to legacy OS. If [Always Enabled] is selected, legacy console redirection is enabled for legacy OS. The default value is [Always Enabled].

Legacy Console Redirection

Legacy Console Redirection Settings

Use this option to configure Legacy Console Redirection Settings, and specify how your

computer and the host computer to which you are connected exchange information.

Legacy Serial Redirection Port

Use this item to select a COM port to display redirection of Legacy OS and Legacy OPROM Messages.

Serial Port for Out-of-Band Management/Windows Emergency Management Services (EMS)

Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

Out-of-Band Mgmt Port

Microsof t Windows Emergency Management Services (EMS) allows for remote management of a Windows Server OS through a serial port.

Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [57600] and [115200].

Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None], [Hardware RTS/ CTS], and [Software Xon/Xoff].

Data Bits Parity Stop Bits

3.3.9 H/W Monitor

In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.

Aptio Advanced	Setup Utility – Copyright (C) 2019 Amer	rican Megatrends, Inc.
3VSB 5VSB CPU1_VCORE CPU2_VCORE VCCM AB VCCM AB VCCM GH VCCM GH VCCM JX CORE_PCH 1.05_PCH 1.80_PCH BAT	: 3.30 V : 4.95 V : 1.78 V : N/A : 1.21 V : 1.22 V : N/A : N/A : 1.02 V : 1.03 V : 1.80 V : 3.02 V	▲ If [Auto] is selected, the fan speed will be controlled by BMC.
3V 5V 12V PSU1 VIN PSU2 VIN PSU1 IOUT PSU2 IOUT MB Temp Card side Temp TR1 Temp CPU1 Temp CPU2 Temp PCH Temp	: 3.32 V : 4.98 V : 12.2 V : N/A : N/A : N/A : 37.0 °C : 30.0 °C : N/A : 52.0 °C : N/A : 47.0 °C	++: Select Screen 14: Select Item Enter: Select +/→: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit
Versi	on 2.19.1268. Copyright (C) 2019 Americ	can Megatrends, Inc.

Fan Control

If [Auto] is selected, the fan speed will controlled by BMC. If [Manual] is selected, configure the items below.

CPU1_FAN1

This allows you to set the CPU fanl's speed. The default value is [Smart Fan].

CPU2_FAN1

This allows you to set the CPU fan2's speed. The default value is [Smart Fan].

FRNT_FAN 1

This allows you to set the front fan 1's speed. The default value is [Smart Fan].

FRNT_FAN 2

This allows you to set the front fan 2's speed. The default value is [Smart Fan].

FRNT_FAN 3

This allows you to set the front fan 3's speed. The default value is [Smart Fan].

FRNT_FAN 4

This allows you to set the front fan 4's speed. The default value is [Smart Fan].

Smart Fan Control

This allows you to set the Smart fan's level speed.

Smart Fan Duty Control

Smart Fan Duty x (x means 1 to 11 stage) This allows you to set duty cycle for each stage.

Smart Fan Temp Control

Smart Fan Temp x (x means 1 to 11 stage) This allows you to set temperature for each stage.

Watch Dog Timer

This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

3.3.10 Runtime Error Logging

		Enable or disable Windows Hardware Error Architecture.
System Error	[Enabled]	Hardware Error Architecture.
S/W Error Injection Support	[Disabled]	
lemony Ennon	[Enabled]	
Correctable Error Threshold	ff	
CIE Corrected Error Enable	[Enabled]	
PCIE Corrected Error Threshold	1	
CIE Uncorrected Error Enable	[Enabled]	
PCIE Fatal Error Enable	[Enabled]	
		↔: Select Screen
		14: Select Item
		Enter: Select
		+/-: Change Option
		F1: General Help
		F7: Discard Changes
		F9: Load UEFI Defaults
		F10: Save and Exit
		ESC: Exit

WHEA Support

Use this item to enable or disable Windows Hardware Error Architecture.

System Error

Use this item to enable or disable System Error feature. When it is set to [Enabled], you can configure Memory Error and PCIE Error log features.

S/W Error Injection Support

When it is set to [Enabled], S/W Error Injection is supported by unlocking MSR Ox790.

Memory Error

Memory enabling and logging setup option.

Correctable Error Threshold

Correctable Error Threshold (0 - 0x7FFF) used for sparing, tagging, and leaky bucket.

PCIE Corrected Error Enable

Use this item to enable or disable PCIe Correctable errors.

PCIE Corrected Error Threshold

PCIE Correctable Error Threshold (0x01-0xFF) used for sparing, tagging, and leaky bucket.

PCIE Uncorrected Error Enable

Use this item to enable or disable PCIe Uncorrectable errors.

PCIE Fatal Error Enable

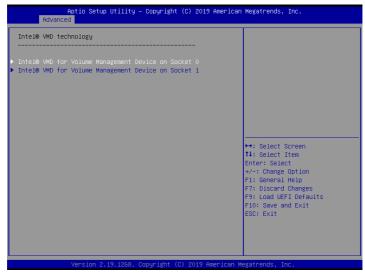
Use this item to enable or disable PCIe Ftal errors.

3.3.11 Intel SPS Configuration

Aptio Se Advanced	tup Utility – Copyright (C) 2019 Americ	an Megatrends, Inc.
SPS Version ME FW State	4.0.4.288 Operational	
		↔: Select Screen 1↓: Select Item
		Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit
Version	1 2.19.1268. Copyright (C) 2019 American	Megatrends, Inc.

SPS screen displays the Intel SPS Configuration information, such as Operational Firmware Version and Firmware State.

3.3.12 Intel[®] VMD Technology



Intel® VMD for Volume Management Device on Socket 0

Intel[®] VMD for Volume Management Device for PStack1

Enable/Disable Intel[®] Volume Management Device Technology in this Stack. When it is enabled, you will see the following items.

VMD port 2A

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 2B

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

VMD port 2C

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

VMD port 2D

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

Hot Plug Capable

Enable/Disable Hot Plug for PCIe Root Ports 2A-2D.

Intel® VMD for Volume Management Device for PStack2

Enable/Disable Intel[®] Volume Management Device Technology in this Stack. When it is enabled, you will see the following items.

VMD port 3C

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 3D

Enable/Disable Intel® Volume Management Device Technology on specific root port.

Hot Plug Capable

Enable/Disable Hot Plug for PCIe Root Ports 3C-3D.

Intel[®] VMD for Volume Management Device on Socket 1

Intel[®] VMD for Volume Management Device for PStack0

Enable/Disable Intel[®] Volume Management Device Technology in this Stack. When it is enabled, you will see the following items.

VMD port 1A

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 1B

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 1C

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 1D

Enable/Disable Intel® Volume Management Device Technology on specific root port.

Hot Plug Capable

Enable/Disable Hot Plug for PCIe Root Ports 1A-1D.

Intel[®] VMD for Volume Management Device for PStack2

Enable/Disable Intel[®] Volume Management Device Technology in this Stack. When it is enabled, you will see the following items.

VMD port 3A

Enable/Disable Intel® Volume Management Device Technology on specific root port.

VMD port 3B

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

VMD port 3C

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

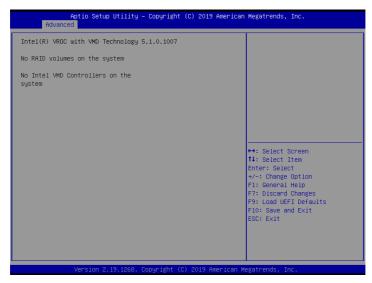
VMD port 3D

Enable/Disable Intel[®] Volume Management Device Technology on specific root port.

Hot Plug Capable

Enable/Disable Hot Plug for PCIe Root Ports 3A-3D.

3.3.13 Intel(R) Virtual RAID on CPU



This formset allows the user to manage Intel(R) Virtual RAID on CPU.

3.3.14 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows^{*}. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

3.4 Security

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



Supervisor Password

Set or change the password for the administrator account. Only the administrator has authority to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

User Password

Set or change the password for the user account. Users are unable to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

Secure Boot

Use this to enable or disable Secure Boot Control. The default value is [Disabled]. Enable to support Windows Server 2012 R2 or later versions Secure Boot.

Secure Boot Mode

Secure Boot mode selector: Standard/Custom. In Custom mode Secure Boot Variables can be configured without authentication.

3.4.1 Key Management

In this section, expert users can modify Secure Boot Policy variables without full authentication.

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Security			
Security Provision Factory Defaults [Disabled] Install default Secure Boot keys Enroll Efi Image Save all Secure Boot variables Save all Secure Boot variable Secure Boot variable Size Keys# Key Source Platform Key(PK) 0 0 No Key Rety Exchange Keys 0 0 No Key Forbidden Signatures 0 0 No Key Forbidden Signatures 0 0 No Key Authorized TimeStamps 0 0 No Key OsRecovery Signatures 0 0 No Key 	Allow to provision factory default Secure Boot keys when System is in Setup Mode ++: Select Screen 11: Select Item Enter: Select +-: Shape Option		
Version 2.19.1268. Copyright (C) 2019 American M	F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit		

Provision Factory Defaults

Allow to provision factory default Secure Boot keys when System is in Setup Mode.

Install Default Secure Boot Keys

Please install default secure boot keys if it's the first time you use secure boot.

Enroll Efi Image

Allow the image to run in Secure Boot mode. Enroll SHA256 hash of the binary into Authorized Signature Database (db).

Platform Key(PK)

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

a) EFI_SIGNATURE_LIST

- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)

d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

Key Exchange Keys

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

a) EFI_SIGNATURE_LIST

- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

Authorized Signatures

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate in:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

Forbidden Signatures

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

Authorized TimeStamps

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate in:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

OsRecovery Signatures

Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate in:
- a) EFI_SIGNATURE_LIST
- b) EFI_CERT_X509 (DER encoded)
- c) EFI_CERT_RSA2048 (bin)
- d) EFI_CERT_SHA256, 384, 512
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

3.5 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



Boot Option #1

Use this item to set the system boot order.

Boot Option #2

Use this item to set the system boot order.

Boot Option #3

Use this item to set the system boot order.

Boot Option Filter

This option controls Legacy/UEFI ROMs priority.

USB Device BBS Priorities

Set the order of the legacy devices in this group.

Boot From Onboard LAN

Use this item to enable or disable the Boot From Onboard LAN feature.

Setup Prompt Timeout

Configure the number of seconds to wait for the UEFI setup utility.

Bootup Num-Lock

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

Boot Beep

Select whether the Boot Beep should be turned on or off when the system boots up. Please note that a buzzer is needed.

Full Screen Logo

Use this item to enable or disable OEM Logo. The default value is [Enabled].

AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option "Full Screen Logo" but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

3.5.1 CSM Parameters

Aptio Setup Utility - Boot	Copyright (C) 2019 Americar	n Megatrends, Inc.		
CSH Launch Other Storage OpROM Policy Launch Video OpROM Policy PCIE2 Slot OpROM PCIE3 Slot OpROM PCIE5 Slot OpROM PCIE5 Slot OpROM M2_1 Slot OpROM	[Custom] [Legacy only] [Legacy only] [Auto] [Auto] [Auto] [Auto] [Auto]	Enable to launch the Compatibility Support Module. If you are using Windows 8 or later versions 64-bit UEFI and all of your devices support UEFI, you may also disable CSM for faster boot speed.		
		 ↔: Select Screen 14: Select Item Enter: Select +/-: Change Option F1: Beneral Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit 		
Version 2.19.1268. Copyright (C) 2019 American Megatrends, Inc.				

CSM

Enable to launch the Compatibility Support Module. Please do not disable unless you're running a WHCK test. If you are using Windows Server 2012 R2 or later versions 64-bit UEFI and all of your devices support UEFI, you may also disable CSM for faster boot speed.

Launch Other Storage OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

Launch Video OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

PCIE2 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

PCIE3 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

PCIE5 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

PCIE6 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

M2_1 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

3.6 Event Logs

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Main Advanced Security Boot <mark>Event Logs</mark> Server Mgmt Exit			
▶ Change Smbios Event Log Settin ▶ View Smbios Event Log	gs	Press (Enter≻ to change the Smbios Event Log configuration.	
		★+: Select Screen 11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults F10: Save and Exit ESC: Exit	
Version 2.19.12	68. Copyright (C) 2019 American M	egatrends, Inc.	

Change Smbios Event Log Settings

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

Smbios Event Log

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot.

Erase Event Log

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

Log System Boot Event

Choose option to enable/disable logging of System boot event.

View Smbios Event Log

Press <Enter> to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

3.7 Server Mgmt

	Utility – Copyright (C) 2019 American Boot Event Logs Server Mgmt Exit	Megatrends, Inc.
BMC Self Test Status Wait For BMC Inventory support > System Event Log ▶ BMC Network Configuration	PASSED [Enabled] [Enabled]	Wait For BMC response for specified time out. BMC starts at the same time when BIOS starts during AC power ON. It takes around 90 seconds to initialize Host to BMC interfaces.
		 ↔: Select Screen 1: Select Item Enter: Select +/-: Change Option F: General Help F7: Discard Changes F3: Load UEFI Defaults F10: Save and Exit ESC: Exit
Version 2.1	19.1268. Copyright (C) 2019 American M	egatrends, Inc.

Wait For BMC

Wait For BMC response for specified time out. In PILOTII, BMC starts at the same time when BIOS starts during AC power ON. It takes around 90 seconds to initialize Host to BMC interfaces.

Inventory Support

This will execute inventory function for system. Enabling this item will take some time at system boot.

3.7.1 System Event Log



SEL Components

Change this to enable ro disable all features of System Event Logging during boot.

Erase SEL

Use this to choose options for earsing SEL.

When SEL is Full

Use this to choose options for reactions to a full SEL.

Log EFI Status Codes

Use this item to disable the logging of EFI Status Codes or log only error code or only progress or both.

3.7.2 BMC Network Configuration

Aptio Setup Utility – Copyright (C) 2019 American Megatrends, Inc. Server Mgmt				
BMC Network Configuration		Enabled/Disabled BMC Out of band Access		
BMC Out of band Access Out of band Access	[No Change] Enabled			
Lan channel (Fallover) Manual setting IPHI LAN Configuration address source Station IP address Current subnet mask Current MeC address Current router IP address	[No] DHCP 0.0.0.0 0.0.0.0 d0-50-99-e2-8b-0c 0.0.0.0			
		 ↔: Select Screen 11: Select Item Enter: Select +/-: Change Option F1: General Help F7: Discard Changes F9: Load UEFI Defaults 		
		F10: Save and Exit ESC: Exit		
Version 2.19.1268.	. Copyright (C) 2019 Americ	can Megatrends, Inc.		

BMC Out of Band Access

Use this item to enable or disable BMC Out of Band Access.

Manual Setting IPMI LAN

If [No] is selected, the IP address is assigned by DHCP. If you prefer using a static IP address, toggle to [Yes], and the changes take effect after the system reboots. The default value is [No].

Configuration Address Source

Select to configure BMC network parameters statically or dynamically(by BIOS or BMC). Configuration options: [Static] and [DHCP].

Static: Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

DHCP: IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.



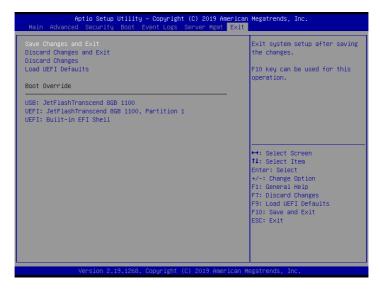
When [DHCP] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.



The default login information for the IPMI web interface is: Username: admin Password: admin

For more instructions on how to set up remote control environment and use the IPMI management platform, please refer to the IPMI Configuration User Guide or go to the Support website at: http://www.asrockrack.com/support/faq.asp

3.8 Exit Screen



Save Changes and Exit

When you select this option, the following message "Save configuration changes and exit setup?" will pop-out. Press <F10> key or select [Yes] to save the changes and exit the UEFI SETUP UTILITY.

Discard Changes and Exit

When you select this option, the following message "Discard changes and exit setup?" will pop-out. Press <ESC> key or select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

Discard Changes

When you select this option, the following message "Discard changes?" will pop-out. Press <F7> key or select [Yes] to discard all changes.

Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

Boot Override

These items displays the available devices. Select an item to start booting from the selected device.

Chapter 4 Software Support

4.1 Install Operating System

This motherboard supports various Microsoft[®] Windows[®] Server 2016 / 2012 R2 / Linux compliant. Because motherboard settings and hardware options vary, use the setup procedures in this chapter for general reference only. Refer to your OS documentation for more information.

*Please download the Intel[®] SATA Floppy Image driver from the ASRock Rack's website (www.asrockrack.com) to your USB drive or simply install the SATA driver from the Support CD while installing OS in SATA RAID mode.

4.2 Support CD Information

The Support CD that came with the motherboard contains necessary drivers and useful utilities that enhance the motherboard's features.

4.2.1 Running The Support CD

To begin using the support CD, insert the CD into your CD-ROM drive. The CD automatically displays the Main Menu if "AUTORUN" is enabled in your computer. If the Main Menu does not appear automatically, locate and double click on the file "ASRSetup. exe" from the root folder in the Support CD to display the menu.

4.2.2 Drivers Menu

The Drivers Menu shows the available device's drivers if the system detects installed devices. Please install the necessary drivers to activate the devices.

4.2.3 Utilities Menu

The Utilities Menu shows the application softwares that the motherboard supports. Click on a specific item then follow the installation wizard to install it.

4.2.4 Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at <u>http://www.ASRockRack.com</u>; or you may contact your dealer for further information.

Chapter 5 Troubleshooting

5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

- 1. Disconnect the power cable and check whether the PWR LED is off.
- Unplug all cables, connectors and remove all add-on cards from the motherboard. Make sure that the jumpers are set to default settings.
- 3. Confirm that there are no short circuits between the motherboard and the chassis.
- 4. Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

If there is no power...

- 1. Confirm that there are no short circuits between the motherboard and the chassis.
- 2. Make sure that the jumpers are set to default settings.
- 3. Check the settings of the 115V/230V switch on the power supply.
- Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.

If there is no video...

- 1. Try replugging the monitor cables and power cord.
- 2. Check for memory errors.

If there are memory errors...

- 1. Verify that the DIMM modules are properly seated in the slots.
- 2. Use recommended DDR4 R DIMM/LR DIMM/NVDIMMs.
- 3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
- 4. Try inserting different DIMM modules into different slots to identify faulty ones.
- 5. Check the settings of the 115V/230V switch on the power supply.

Unable to save system setup configurations...

- 1. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
- 2. Confirm whether your power supply provides adaquate and stable power.

Other problems...

1. Try searching keywords related to your problem on ASRock Rack's FAQ page: http://www.asrockrack.com/support

5.2 Technical Support Procedures

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

- 1. Your contact information
- 2. Model name, BIOS version and problem type.
- 3. System configuration.
- 4. Problem description.

You may contact ASRock Rack's technical support at: http://www.asrockrack.com/support/tsd.asp

5.3 Returning Merchandise for Service

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (http://event. asrockrack.com/tsd.asp) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.